

### ESTIMATED ON-GOING ADMINISTRATION COSTS

<b>On-Going Annual Administration Costs - GSE</b>	<b><u>Incremental</u></b>	<b><u>Non-Incremental</u></b>	<b><u>Administration Costs</u></b>
Information Technology			
Maintenance & Support		\$ 1,700.00	\$ 1,700.00
Non-IT Business Related costs			
Administration		\$ 800.00	\$ 800.00
Maintenance & Support		\$ 1,200.00	\$ 1,200.00
Marketing Support			
Brochures & Posters	\$ 900.00		\$ 900.00
Employee expenses			
Mileage/Tolls	<u>\$ 136.80</u>	<u></u>	<u>\$ 136.80</u>
Sub-Total Annual Administration Costs - GSE	<u>\$ 1,036.80</u>	<u>\$ 3,700.00</u>	<u>\$ 4,736.80</u>
CAA Ongoing Administration Costs as Budgeted*	<u>\$ 119,167.52</u>		<u>\$ 119,167.52</u>
Total Annual On-Going Administration Costs	<b><u>\$ 120,204.32</u></b>	<b><u>\$ 3,700.00</u></b>	<b><u>\$ 123,904.32</u></b>

**NOTES:**

- Granite State Electric only seeks recovery of incremental costs from the System Benefits charge.

\* The CAA Budget for PY '14-'15 is \$1,839,005.00. Granite State Electric's share of that budget is 6.48%, which equals an annual dollar share in the amount of \$119,167.52.

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Liberty Utilities kWh Sales Forecast			
for New Hampshire			
October 2014 to September 2015			
<u>Month</u>	<u>Year</u>		<u>Forecasted kWhs</u>
October	2014		71,332,403
November	2014		69,603,576
December	2014		77,380,454
January	2015		84,824,121
February	2015		78,376,722
March	2015		76,893,201
April	2015		75,751,093
May	2015		72,272,676
June	2015		79,559,357
July	2015		91,337,826
August	2015		93,308,156
September	2015		87,699,198
		<b>Total</b>	<b>958,338,783</b>

### EAP On-Going Maintenance/Administrative Cost Estimate

<u>Cost</u>	<u>Position</u>	<u>Department</u>	<u>Dedication</u>	<u>FTE's</u>	<u>Annual Cost</u>	<u>Project Cost</u>	<u>Department Cost</u>
<u>IT Related Costs</u>							
1. Database Administrator Systems Support	Maintennace Developer	IT	2.00%	1	\$85,000	\$1,700	
Total IT Related Business Costs							<b>\$1,700</b>
<u>Non IT Business Related Costs:</u>							
1. Consumer Advocate Reporting/Advisory Board	Senior Analyst	Billing/CS	1.00%	1	\$80,000.00	\$800.00	
2.Customer Service	CSR	CS	2.50%	1	\$31,200.00	\$780.00	
3. Financial Distribution Reporting/Reconciliation Requirements	Analyst	Rates	0.60%	1	\$70,000.00	\$420.00	
Total Non IT Business Related Costs							<b>\$2,000.00</b>
<u>Promotional Costs</u>							
4. Brochures, mailings and posters						\$900.00	
Total Promotional Costs							<b>\$900.00</b>
<u>Employee Expenses</u>							
1. Mileage/tolls						\$136.80	
Total Employee Expenses							<b>\$136.80</b>
<b>Total Granite State Annual Cost Estimate</b>							<b>\$4,736.80</b>
<b>Allocated Granite State Portion of Community Action Agency EAP Budget</b>							
	Granite State Allocation:	6.48%					
	Total CAA Budget	\$1,839,005.00					
	Total Liberty Utilities Share	\$119,167.52					<b>\$119,167.52</b>
<b>Total Annual Maintenance Costs</b>							<b>\$123,904.32</b>